

# Pet Policy

AT OUR RELAIS DOGS ARE WELCOME



For a peaceful and relaxing stay and in respect of other guests we kindly ask you to read and follow the following rules:

1. The hairy friend's stay must be notified before arrival;
2. Only small dogs that weigh up to 10 kg are permitted to stay at the Relais;
3. The Management reserves the right to accept the pet at its own discretion, and in any case, if it does not comply with what is stated by the guest;
4. Pets must be restrained on a leash when inside the Relais, and outside in the dedicated spaces;
5. The guest must be properly equipped for the well-being of his pet;
6. It is forbidden to use bed linen and bath linen for grooming, or for other;
7. Pets are not allowed directly on beds and on room's furniture;
8. Guests are responsible for any noise that pets create and will ensure that the pet does not disrupt the quiet enjoyment of other hotel guests;
9. Pets are not permitted in any Food & Beverage area. Although it is possible to have breakfast outside in the garden with the pet;
10. Pets are not allowed in the Pool area, but only in the adjacent green spaces;
11. The Housekeeping provides cleaning of the room only if:
  - the pet is not in the room
  - the pet is temporarily in a pet carrier
  - there is also the pet owner in the room

Guests must notify the front desk when pets are left unattended in the room.

A small supplement of **€25,00** per day is required for the dog's overnight stay, including all the necessary operations to restore hygiene.

In case of any traces of hair, excrement or other on the beds or furnishings of the room and/or suite the item in question will be charged.

***The Management reserves the right to interrupt the stay to those who do not comply with the above indications, however charging the full amount of the reservation.***

FRA' LORENZO



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